



Vision Coverage Quick Guide Certified Enrollers

Covered California's Pathway to Vision Coverage – EyeMed and Vision Service Plan (VSP)

Covered California has partnered with EyeMed and VSP® to offer an optional vision coverage pathway. Consumers can shop for EyeMed and VSP benefits via the [Covered California vision page](#).

While adult vision care is important for Covered California members, it is not an essential health benefit under the Affordable Care Act, and eligibility and enrollment are handled directly through the vision carrier. *Vision services for children are an essential health benefit and are included in all health plans purchased through Covered California.*

Enrollment in vision plans is available year-round—both during and outside of the Open Enrollment Period.

Covered California EyeMed Vision Coverage

View the [EyeMed Summary of Benefits handout](#) that details the three individual vision plans offered to Covered California consumers, including In-Network and Out-of-Network options:

- Bright Vision Benefits Plan
- Bold Vision Benefits Plan
- Healthy Vision Benefits Plan

Consumers must contact EyeMed directly for any EyeMed-related questions

Information is available at <http://coveredca.eyemed.com> for the following:

- Consumer enrollment
- Provider or plan information
- Designation of Agent of Record
 - Consumer must first contact billing or claims
 - Request HIPAA form
 - Complete and return HIPAA form
- Certified Covered California appointment information

Benefits and Provider Questions

Monday – Saturday, 4:30 a.m. to 8 p.m. PST

Sunday, 8:00 a.m. to 5:00 p.m. PST

Billing and Policy Change Questions

Monday – Friday, 5:00 a.m. to 6:00 p.m. PST

Covered California VSP Vision Coverage

Overview of the full-service plans offered by VSP to Covered California consumers:

- \$15 exam copay/\$25 glasses copay
- Single vision, lined bifocal, or lined trifocal lenses when glasses are selected versus contact lenses
- \$120 or \$175 frame allowance or contact lens allowance, depending on the plan selected
- VSP-175 Plan includes fully covered polycarbonate lenses, photochromic (light-reactive) lenses, scratch-resistant coating, and tinted lenses
- Contact lens - the allowance can be applied to the contacts and the contact lens exam (fitting and evaluation) – You will receive 15% savings on the contact lens exam.

VSP Network Providers: VSP members can choose from the largest national network of independent doctors and participating retail chains with 94,000 access points, including Costco® Optical, Walmart® and Sam's Club®.

Consumers must contact VSP directly for any VSP related questions:

Phone Number: 800-410-1857 for the following:

- Enrollment assistance
- VSP account issues
- Plan or provider information
- Request for Agent of Record (request must be in writing)

VSP Consumer Service Center Hours

Monday - Friday, 5:00 a.m. to 8:00 p.m. PST

Saturday, 7:00 a.m. to 8:00 p.m. PST

Sunday, 7:00 a.m. to 7:00 p.m. PST

For enrollment details and complete plan information, visit vspdirect.com/4CA/welcome.

